

Alicia England
Garth Nelson
Emily Poole
Katy Turnbaugh

Chapter 8 Quiz Questions

1. What are the two components for empathetic communication?
2. What is one disadvantage of empathetic communication?
3. What are the three steps to solve a problem?
4. When would problem solving steps take place?
5. What are the three categories of communication skills for teachers?
6. Explain why it is important to integrate each of these categories effectively.
7. True or False
When practicing constructive assertiveness an educator should label her students so that they know exactly what she thinks of them.
8. True or False
When facing student misbehavior an educator should always maintain a smile to let the student know she likes them.
9. True or False
It is time for constructive assertiveness when the student's behavior is interfering with your ability to teach.